Jeff Guillet

Microsoft Certified Master: Exchange 2010
MCITP: Enterprise Administrator,
MCITP: Enterprise Messaging Administrator
MCTS: 2008, MCSE: Messaging, MCP+I, CISSP

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BACKGROUND

Jeff has been in the IT industry for over 30 years and has been awarded Microsoft MVP status since 2009. In 2011 he earned the Exchange Microsoft Certified Master certification. He has been a Microsoft Certified Information Technology Professional (MCITP) Enterprise Administrator since 2008 and a Microsoft Certified Systems Engineer (MCSE) since 1999. He holds Microsoft Certified Systems Engineer (MCSE) certifications on Windows 2003, Windows 2000 and NT4 platforms. He also holds the Exchange specialty certifications (MCITP:Messaging Administrator and MCSE:Messaging), as well as Microsoft Certified Systems Administrator (MCSA:Messaging) and Microsoft Certified Professional + Internet (MCP+I) certifications. He has been a Certified Information Systems Security Professional (CISSP) since 2007 and has performed numerous security audits and reviews. Jeff prides himself on his role as a trusted advisor and his ability to explain things to both technical and non-technical people in a way that makes them feel more secure and better understand their IT environment. He takes an active role in training and mentoring employees and management.

Jeff is co-author of the book, "**Windows 2008 Hyper-V Server Virtualization Unleashed**" and is a contributing writer for the books "**Microsoft Exchange Server 2010 Unleashed**", "**Microsoft Exchange Server 2007 Unleashed**", "**Microsoft Exchange Server 2003 Unleashed**", and "**Microsoft Windows Server 2008 Unleashed**", all from Sams Publishing.

He is the Technical Editor for books "**Microsoft Lync Server 2010 Unleashed**", "**Microsoft Windows Server 2008 Unleashed**", "**Teach Yourself Windows Server 2008 in 24 Hours**" and "**MCTS: Microsoft Exchange Server 2007 Configuration Study Guide: Exam 70-236**", among others.

SKILLS / KNOWLEDGE

- Enterprise systems design and architecture
- Windows Server 2008 R2 Technology Adoption Partner
- Windows Server 2008 Standard, Enterprise and Datacenter
- Windows 2003 R2 Standard and Enterprise Server
- Enterprise level Active Directory design, implementation and support (3,000 - 10,000+ organizations)
- Microsoft Exchange Server 2003/2007/2010 migration, implementation and support
- Microsoft Exchange 5.5, 2000 and 2003 migrations (3,000 - 10,000+ organizations), Multi-server environments with over 45 Exchange servers, Multi-site environments with over 30 site connected locations, SMTP mail supporting the transport of over 700,000 mail messages per day
- Highly available and secure Outlook Web Access (8+ servers across multiple sites) for organizations with 10,000+ users; Front-end/back-end server design and implementation
- Lync Server 2010 design, implementation and support
- Advanced Group Policy design and administration for Enterprises with 100+ OUs
- Server Virtualization (Hyper-V and VMware)
- Advanced DNS, DHCP, WINS, TCP/IP
- Storage Array Networks (SAN), Network Attached Storage (NAS)
- Windows 2000 Professional, Server and Advanced Server
- Public Folders design and architecture for organizations with 500-5,000+ folders
- Configuration, troubleshooting, supporting, installing Servers
- Disaster Recovery planning, design, implementation and testing

- Microsoft System Center Operations Manager (SCOM) 2007
- Microsoft Operations Manager (MOM) 2000/2005
- Windows Software Update Services (WSUS) patch management
- Microsoft ISA 2004/2006 server
- Microsoft System Center Configuration Manager 2007 R2
- Microsoft System Management Server (SMS)
- Microsoft ForeFront Antivirus
- Microsoft System Center Data Protection Manager 2007
- Windows 7 and Windows Vista, all editions
- Windows XP Home/Professional
- Windows NT4.0 Workstation/Server
- Internet Information Server 3.0 / 4.0 / 5.0 / 6.0 and 7.x
- MS Office 2000/2010, XP Suite, 2003 and 2007
- Commvault, Veritas Backup Exec backup solutions
- Microsoft SharePoint Portal Server 2003/2007

INDUSTRY EXPERTISE

- Over 25 years in technology including experience in small, medium and large organizations with single and multi-platform networks
- Subject matter expert for Microsoft Exchange and Active Directory
- Experienced in enterprise level network design, administration and support, project management, design/prototype/pilot/implementation/support phases of projects
- Led migrations for organizations up to 10,000 employees across over 2 dozen sites
- Led project teams from 3 to 11 individuals: Responsibilities include project management, time management and team lead for projects impacting over 10,000 users and project costs in excess of $4.5-million
- Author of the EXPTA Blog, a technology blog with over 400,000 hits per year, online since 2006
- Led SCOM/MOM designs and deployments for organizations with over 300 servers across 30+ sites
- Broad mentoring experience, both within teams and cross departmental. Lead internal technical training
- Extensive writing skills-including project proposals, design documents, server builds, migration procedures and is a published author in top-selling technology magazines
- Proven excellent communication and presentation skills, including client and upper management interaction and presentations
- Disaster Recovery planning, design, testing, and implementation for organizations up to 15,000 employees with over 3 dozen sites

CERTIFICATIONS & EDUCATION

Microsoft Certified Master: Exchange 2010, achieved October 2011
MCITP:Lync Administrator, achieved December 2011
MCITP:Virtualization Administrator, Windows Server 2008, achieved March 2011
MCITP:Enterprise Messaging Administrator, Windows Server 2008, achieved May 2008
MCITP:Enterprise Administrator, Windows Server 2008, achieved January 2008
MCTS, Office Communications Server 2007 - U.C. Voice
MCTS, Microsoft Office Communications Server 2007, Configuration
MCTS, Microsoft Desktop Optimization Pack, Configuring, achieved October 2008
MCTS: Exchange Server 2007, achieved May 2008
MCTS: System Center Operations Manager, achieved May 2008
MCTS: ForeFront Client Security, achieved May 2008
MCTS, Windows Server 2008, achieved January 2008
Certified Information Systems Security Professional (CISSP), achieved April 2007
MCSE:Messaging, MCSA:Messaging achieved June 2006
MCSE, MCSA, Windows 2003 achieved February 2004, with emphasis on security
MCSE, Windows 2000 achieved February 2002
MCSE, Windows NT 4.0 achieved May 1999
MCP + Internet achieved May 1999
Microsoft Certified Professional + Internet (MCP+I) achieved May 1999
Project Management studies at UC Berkeley Extension

ADDITIONAL QUALIFICATIONS

Member of the **Microsoft Windows Server Futures Council** - Redmond, WA, May 2010

Technical Editor: *iPhone with Exchange Server 2010 – Business Integration and Deployment*, Sams Publishing, Q1 2012
Technical Editor: *Lync Server 2010 Unleashed*, Sams Publishing, February 2010
Co-Author: *Windows 2008 Hyper-V Server Virtualization Unleashed*, Sams Publishing, August 2008
Technical Editor: *Microsoft Windows Server 2008 Unleashed*, Sams Publishing, February 2008
Technical Editor: *Teach Yourself Windows Server 2008 in 24 Hours*, Sams Publishing, 2008
Author, Contributing Author: *Microsoft Exchange 2007 Unleashed*, Sams Publishing, September 2006
Author, Contributing Author: *Microsoft Exchange 2003 Unleashed*, Sams Publishing, October 2003
Author, *Reinstall WMI Without Interrupting Exchange Services*, Exchange and Outlook Administrator magazine (Penton)
Contributor to several newsgroups and blogs, including **www.expta.com**, Microsoft community newsgroups and the **www.informit.com** community blog

Exam development author for **TS: Microsoft Exchange Server 2010, Configuring** (70-662) and **Pro: Designing and Deploying Messaging Solutions with Microsoft Exchange Server 2010** 70-663 exams

Speaker at **Microsoft TechEd 2010 North America** in New Orleans, LA - "*Upgrading from Microsoft Exchange Server 2003/2007 to Exchange Server 2010: Tips, Tricks, and Lessons Learned*"

Imagine Cup 2009 **(Egypt),** Co-Captain, Exam Author, Round 2 Judge, 2008-2009
Imagine Cup 2008 **(France),** Co-Captain, Exam Author, Round 2 Judge, 2007-2008
Imagine Cup 2007 **(Korea)**, Round 2 Judge, June 2007